

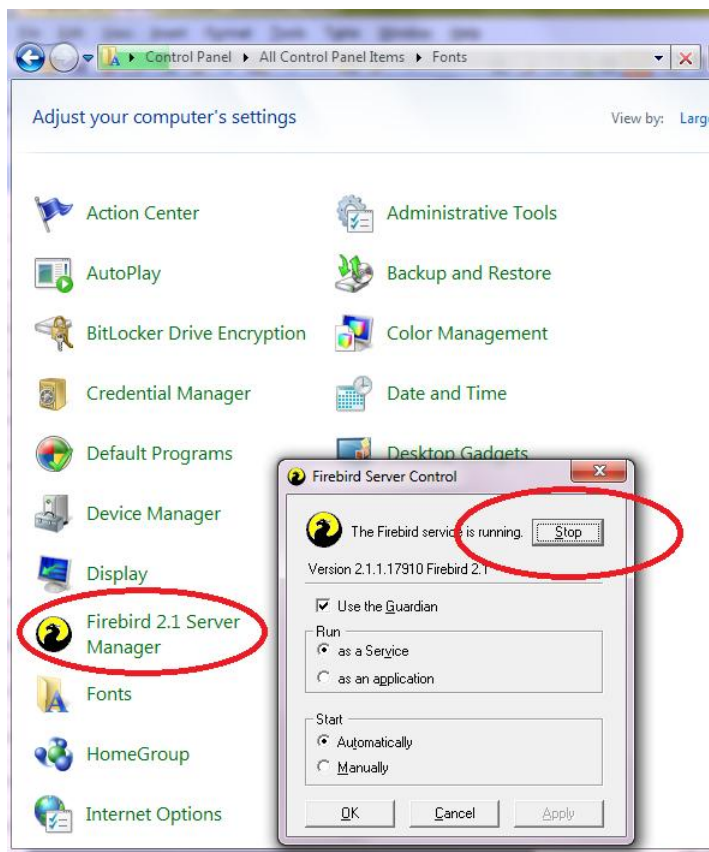
Database could not be found

How to resolve the message 'Database could not be found' on start up of Volume.

This message means that Volume has lost the link to the database on the server.

Firstly check that the server is on and has not crashed.

Secondly, check on the server that the Firebird service is running. To do this, open Control panel and double click on the Firebird Server Manager icon. If the button says 'Stop' the service is running. If it says 'Start' then the service has stopped, click 'Start' to start it.



Assuming that there are no issues with the server or Firebird, close down Volume on the affected PC and browse to the location of the database (usually 'WhatNoPaper.fdb' on '**server**\volumeFINANCE_database' – where **server** is the name of the server).

Click Ok to the next screen and Volume should launch connected to the database.